



CHESTNUT

CRAFTED HOSPITALITY

SOME OF YOUR QUESTIONS ANSWERED

- **When will you be returning to operate as a pub and restaurant?**

We are unsure as to an exact date but will be closely following government guidelines on when it is safe to do so. In the meantime, we will still be serving the public to the best of our ability from take-aways to online cookery demonstrations. Please follow our social channels to keep up to date.

- **What happens with our deposits?**

We are offering full refunds to any guest that requests one. Alternatively, we can hold the deposit and move your booking to a future date when we return to normal - and we look forward to raising a glass with you when we do!

- **Can bookings be amended?**

If you have a future booking with us, we would be happy to amend these to a date later in the year. Simply call our reservations team, who will be happy to help

- **When are you taking bookings from?**

We are taking pub and restaurant bookings from 1st July and also offer gift vouchers, which can be bought now and redeemed 12 months from purchase.

- **Are we still able to use the bedrooms?**

Guests are still able to use the bedrooms in our properties and we are taking appropriate precautions to make sure we are adhering to the strict Government social separation rules. We will only be selling B&B packages and breakfast will either be served in your room, or in an isolated or open area. The prices have been adjusted to reflect these changes.

- **How can we access detail re new initiatives?**

All of our up to date initiatives can be accessed via each of our property's social channels. Whether we have opened as a local shop, or we can still make you a hearty meal you can collect and eat in the comfort of your own home. We are still here to serve you!